FOR UTILITY/DESIGN CIP/PCT NATIONAL/PLANT ORIGINAL/SUBSTITUTE/SUPPLEMENTAL DECLARATIONS

RULE 63 (37 C.F.R. 1.63) DECLARATION AND POWER OF ATTORNEY FOR PATENT APPLICATION FUNDERS BATENT AND TRADEMARK OFF

PW FORM

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

As a below named inventor, I hereby declare that my residence, post office address and citizenship are as stated below next to my name, and I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the INVENTION ENTITLED EARLY WARNING IN E-SERVICE MANAGEMENT SYSTEMS

		fication of which	(<u>CHECK</u> applic	able <u>BOX(ES)</u>			
X BOX(ES)		ttached hereto. Twas filed on		as l	J.S. Application No.	1	
→	→ C. [was filed as PC	CT Internation	nal Application No		on	
and (if appl	icable to U.	S. or PCT applic	ation) was ame	ended on			
I hereby state above. I ack foreign priorit Application w	e that I have nowledge the ty benefits ur which designa	reviewed and unde e duty to disclose a nder 35 U S.C. 119 ated at least one off	rstand the conter II information kno (a)-(d) or 365(b) on the country than to filed by me or my	nts of the above identified s wn to me to be material to of any foreign application(s)	i for patent or inventor's certi low and have also identified bject matter claimed in this a	G.F.R. 1.56. Except as ficate, or 365(a) of any f below any foreign applic	noted below, i nereby claim CT International ation for patent or inventor's
PRIOR FO	REIGN AP	PLICATION(S) Country	Day/MOI	NTH/Year Filed	Date first Laid- open or Published	Date Patented or Granted	Priority NOT Claimed
16	- foreign on	eliantions V hove	of hoftom and co	ntinue on attached nage			
If more prior foreign applications, X box at bottom and continue on attached page. Except as noted below, I hereby claim domestic priority benefit under 35 U S.C. 119(e) or 120 and/or 365(c) of the indicated United States applications listed below and PCT international applications listed above or below and, if this is a continuation-in-part (CIP) application, insofar as the subject matter disclosed and claimed in this application is in addition to that disclosed in such prior applications, I acknowledge the duty to disclose all information known to me to be material to patentability as defined in 37 C.F.R. 1.56 which became available between the filing date of each such prior application and the national or PCT international filing date of this application:							
1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	פווייסממ	ONAL NONDRO	OVISIONAL AN	ID/OR PCT APPLICAT	ION(S)	Status	Priority NOT Claimed
Applicatio	n No. (seri	es code/serial r	10.) Da	ay/MONTH/Year Filed	pending,	abandoned, patente	
I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and fürther that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.							
Learning and Dillahum Minthron LLB. Intellectual Property Group, telephone number (703) 905-2000 (to whom all communications are to be directed), and							
persons of that firm who are associated with USPTO Customer No. 909 (see below label) individually and collectively my attorneys to prosecute this application and to be a second of the person of the							
The service and rely on instructions from to add new persons of their Firm to that Customer No. and to act and rely on instructions from and communicate directly with							
names of persons no bright with their limit, o add new persons of their person person assignee/attorney/firm/ organization who/which first sends/sent this case to them and by whom/which I hereby declare that I have consented after full disclosure to be represented unless/until I instruct the above Firm and/or an attorney of that Firm in writing to the contrary.							
USE ONLY FOR							
USE ONLY FOR PILLSBURY WINTHROP (1) INVENTOR'S SIGNATURE: Shi Vio OIU							
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Name	Shi	-Yue			QIU		
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(2) INVEN	(2) INVENTOR'S SIGNATURE: Date:						
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∐] See j	<u>additiona</u>	ıl foreign prior	<u>ities</u> on atta	cned page (incorpo	orated herein by refe	erence). Ikt. No. P27924	.9
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Rule 56(a) & (b) = 37 C.F.R. 1.56(a) & (b) PATENT AND TRADEMARK CASES - RULES OF PRACTICE DUTY OF DISCLOSURE

(a) ... Each individual associated with the filing and prosecution of a patent application has a duty of candor and good faith in dealing with the [Patent and Trademark] Office, which includes a duty to disclose to the Office all information known to that individual to be material to patentability...(b) information is material to patentability when it is not cumulative and (1) It also establishes by itself, or in combination with other information, a prima facie case of unpatentability of a claim or (2) refutes, or is inconsistent with, a position the applicant takes in: (i) Opposing an argument of unpatentability relied on by the Office, or (ii) Asserting an argument of patentability

PATENT LAWS 35 U.S.C.

§102. Conditions for patentability; novelty and loss of right to patent

A person shall be entitled to a patent unless--

- (a) the invention was known or used by others in this country, or patented or described in a printed publication in this or a foreign country, before the invention thereof by the applicant for patent or
- (b) the invention was patented or described in a printed publication in this or a foreign country or in public use or on sale in this country, more than one year prior to the date of the application for patent in the United States, or
- (c) he has abandoned the invention, or
- the invention was first patented or caused to be patented, or was the subject of an inventor's certificate, by the applicant or his legal representatives or assigns in a foreign country prior to the date of the application for patent in this country on an application for patent or inventor's certificate filed more than twelve months* before the filing of the application in the United States, or
- the invention was described in a patent granted on an application for patent by another filed in the United States before the invention thereof by the applicant for patent, or on an international application by another who has fulfilled the requirements of paragraphs (1), (2), and (4) of section 371(c) of this title before the invention thereof by the applicant for patent, or
- (f) he did not himself invent the subject matter sought to be patented, or
 - before the applicant's invention thereof the invention was made in this country by another who had not abandoned, suppressed, or concealed it. In determining priority of invention there shall be considered not only the respective dates of conception and reduction to practice of the invention, but also the reasonable diligence of one who was first to conceive and last to reduce to practice, from a time prior to conception by the other.

§103. Condition for patentability; non-obvious subject matter

- (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made. . . .
- (c) Subject matter developed by another person, which qualified as prior art only under subsection (f) or (g) of section 102 of this title, shall not preclude patentability under this section where the subject matter and the claimed invention were, at the time the invention was made, owned by the same person or subject to an obligation of assignment to the same person.

(g)

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^{*} Six months for Design Applications (35 U.S.C. 172).